Insurer:	ITI REINSURANCE LIMITED

Date:

31.3.2017

CIN: U74120MH2014PLC257899

Registration no 154 dated 30.12.2016

GRIEVANCE DISPOSAL

SI No.	Particulars	Opening Balance *	Additions	Complaints Resolved			Complaints Pending
				Fully Accepted	Partial Accepted	Rejected	
1	Complaints made by customers	0	0				0
a)	Sales Related						0
b)	Policy Administration Related						0
c)	Insurance Policy Coverage related	NOT APPLICABLE					
d)	Claims related						
e)	others						
d)	Total Number	#VALUE!	0	0			#VALUE!
	b) c) d) e)		1 Complaints made by customers 0 a) Sales Related b) Policy Administration Related c) Insurance Policy Coverage related d) Claims related e) others	1 Complaints made by customers 0 0 0 a) Sales Related b) Policy Administration Related c) Insurance Policy Coverage related d) Claims related e) others	To Complete Fully Accepted 1 Complaints made by customers 0 0 a) Sales Related b) Policy Administration Related c) Insurance Policy Coverage related d) Claims related e) others	Tomplaints Resolved Fully Accepted Partial Accepted 1 Complaints made by customers 0 0 a) Sales Related b) Policy Administration Related c) Insurance Policy Coverage related d) Claims related e) others	Complaints Resolved Fully Accepted Partial Accepted Rejected 1 Complaints made by customers 0 0 0

2	Duration wise Pending Status	Complaints made by customers	Complaints made by intermediaries	Total
	a) Less than 15 days			0
	b) Greater than 15 days			0
	Total Number	0	0	0