

Insurer:

ITI REINSURANCE LIMITED

Date:

30TH SEPTEMBER 2018

CIN: U74120MH2014PLC257899

Registration no 154 dated 30.12.2016

## GRIEVANCE DISPOSAL

SI No.	Particulars	Opening Balance *	Additions	Complaints Resolved			Complaints Pending
				Fully Accepted	Partial Accepted	Rejected	
1	<b>Complaints made by customers</b>	0	0				0
	a) Sales Related						0
	b) Policy Administration Related						0
	c) Insurance Policy Coverage related	<b>NOT APPLICABLE</b>					
	d) Claims related						
	e) others						
	d) <b>Total Number</b>	0	0	0			0

2	Duration wise Pending Status	Complaints made by customers	Complaints made by intermediaries	Total
	a) Less than 15 days			0
	b) Greater than 15 days			0
	<b>Total Number</b>	0	0	0